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Just your standard Disney theme park designer with more than twenty years of user-centered interface design experience in agency and corporate settings who has led enterprise-scale application development for a giant global investment firm.

By simplifying systems and processes, I have a knack for making things better.

Design Specializations

Concept Design / Ideation	Design Systems	Color
Clean, Modern Design	Balance and Alignment	Typography
Wireframes and Prototypes	High-Fidelity Mockups	Branding
Themed Environmental Design	Surface Pattern Design	

Skills

Application Development Leadership	Strategy	Research
Leading Brainstorm Sessions	Investment Data and Taxonomy	Analysis
Business Process Simplification	Change Management	Presentation
Graphic Design Asset Production		

Experience

Capital Group

Los Angeles

One of the world's oldest and largest investment management organizations

Application Development Manager & Product Manager 2015-2018

- The first interface designer promoted to IT Application Development Manager at Capital, successfully transitioning from a specialty role to lead a software development group.
- Recruited and managed designers, product managers and systems analysts working in an agile environment. Created opportunities for training and provided project and career guidance.
- Supported Capital's highest-priority projects for a stakeholder group of 450 individualistic and discerning internal clients. Perpetually considered the special requirements for a system providing time-sensitive research information for associates in 20 global investment offices. Created a comfortable virtual office environment respective of Capital's investment group's culture.

- Developed and maintained strong relationships with stakeholders in Capital's Investment Group and within corporate IT. Reported to c-suite executives for product quality and design, progress, and budget.
- Identified and worked closely with consultant partners including Microsoft, Infosys, Accenture and Sapient.
- Planned and created change management campaigns to accompany technology improvements, considering users at every level of technical sophistication and enthusiasm for change.

Senior User Experience Designer & Agile Product Owner 2003-2014

- Ideated, designed and managed a custom-developed collaborative research platform for Capital's portfolio managers and investment analysts, pairing social media concepts with a dynamic publishing platform. The mission-critical platform hosts research communications supporting more than 2.3 Trillion in assets under management.
- Designed prototypes, wireframes, mockups, styleguides, presentations, and internal marketing materials.
- Initiated and grew the first practice for user-centric interface design within Information Technology at Capital. Among Capital's earliest Agile champions.
- Strategized the investment research archive roadmap for 15 years, transitioning applications from dated Lotus Notes-based databases to world-class publishing technology and mobile access. Identified data sources and technology components to support current needs. Ensured the long-term protection of a research archive comprised of nearly 90 years of documents.
- Interviewed stakeholders, led brainstorms, paper prototyping, and creative sessions with users and project teams.

Highlights

Investment Research Collaboration platform for desktop and iOS

Taxonomy Management and Variable Data Document Creation tools

Investment Thesis Tracking enhanced by machine learning

Archival Storage and Search of 300k documents

Global Meeting planning and awareness, agendas & research handouts automation

Company Financials Data Tear Sheets standardization

Sony Pictures Digital Entertainment

Culver City
Digital movie and television marketing

User Experience Design Consultant 2002-2003

- Implemented and extended the 2003 Sonypictures.com site based on designs art directed while working with IPK.
- Created regionalized versions of Sony Pictures sites for the U.K. and Japan.
- Created sites and marketing assets for Sony properties like *Wheel of Fortune*, *Charlies Angels* and *Q*bert*.



IPK

Remote Team
User experience design agency

Art Director 2002

- User Experience Design for sony.com, the Sony corporate portal.
- Conceived and designed the sonypictures.com 2003 site for agency client Sony Pictures Digital Entertainment.

eCompanies

Santa Monica
Digital business incubator

Art Director 1999-2002

- Ideation for startups beginning incubation at eCompanies, frequently in advance of the executive team's recruitment.
- · Visual design mockups, prototypes, naming and branding.
- Created and designed eParties, acquired by eToys. eParties was a pioneering party invitation and planning startup.
- Designed the Boingo WiFi authentication application user interface Wired Magazine called "Sleek."
- Defined and proposed new product capabilities for internet provider *Earthlink*.

Venu Interactive

West Hollywood User interface design agency

Art Director 1997-1998

- Conceived and designed the sonypictures.com 1998 site for agency client Sony Pictures Digital Entertainment.
- User-centered web design of sites and marketing assets for agency clients Barbie, Hot Wheels and Days of Our Lives.

Pacific Bell

Pasadena

Telecommunications company, now AT&T

Art Director 1996-1997

- Designed and launched *Pacific Bell At Hand* site integrating product reviews and yellow pages directory search for California.
- Designed and developed strategic advertising products, including national banner ad opportunities, localized search results advertising for small businesses, and advertorials.
- Rebranded *At Hand* into the national yellow pages search product *Smartpages* to build synergy with the print yellow pages branding.



Palm Springs Life

Palm Springs City magazine publisher

Art Director 1995-1996

 Designed and launched online versions of five city magazines, including Palm Springs Life.

Universal Studios Planning & Development

Universal City
Theme park developer

Graphic Design Manager 1992-1994

- Design and planning for the Porto Europa theme park signage program consisting of over 1500 signage elements.
- Created marketing branding and graphics for the park, individual attractions, restaurants, clubs, and retail locations.
- Identified and contracted with design and fabrication vendors.
- Co-created and designed the cast of park mascot characters and merchandise, featured in their own attraction in the park. Oversaw the character and park branding translations to merchandise for opening day.
- Creative development for Seuss Landing in Orlando's Islands of Adventure, storyboards for *The Cat In The Hat* ride.

Walt Disney Imagineering

Glendale

Theme park developer

Graphic Design 1988-1992

- Managed environmental graphics program for opening-day Disney MGM Studios in Orlando. Estimated design effort and tracked 1800 signage and environmental graphics, managing budget, production details, schedule and status.
- Extended the tracking tools I developed to support the *Euro Disneyland* Graphic Design team, provided training and guidance.
- Planning and design for Tokyo Disneyland's Coral Landing and Swiss Family Robinson Treehouse, and the EPCOT China Pavilion Gallery.
- Fabrication and installation of environmental graphics for EPCOT's *Imageworks*.
- Art Director for Imagineering's internal magazine, the WDeye.

Dimensional Design 1987-1988

- Designed and built dimensional models for Disneyland's *Indiana Jones Adventure* and Disney MGM Studio's *Star Tours*.
- Acquired, designed and fabricated hundreds of props for The Adventurers Club in Walt Disney World.

